

2019 OUTCOME MEASUREMENTS	GRADE
Referral Responsiveness	A
Successful Discharges	A
Improvement in All Areas of Client's Lives	A
Satisfaction Of Clients and Parents At Discharge	A+
After Treatment Ended--No New Court/System Involvement, School or Job going well, no new psychiatric hospitalizations, Family Relations Improved.	A+
Annual Stakeholder Survey-Client	
I am making progress on the goals on my treatment/service plan	A+
My staff really listens to what I have to say	A+
I think I am doing better since working with HCA.	A+
Annual Stakeholder Survey -Personnel	
Overall, I am satisfied with the quality of my employment.	A+
I feel like my supervisor really cares about me as a person	A
In the last year I have had opportunities at work to learn and grow.	A+
Annual Stakeholder Survey-Foster Parents	
Health Connect America ensures my foster child receives needed services identified in the service plan, such as: counseling, support, and education services.	A+
I have access to a caseworker whenever I need information and assistance.	A+
I have access to services to prevent/reduce stress, such as childcare, respite care, counseling, peer support, or recreational activities.	A+